



TERMS AND CONDITIONS : GROUP BOOKING

Casita Miro Limited, 3 Brown Road, Onetangi, Waiheke Island, +64 9 372 7854,
cmenquiries@outlook.com

CONFIRMING YOUR BOOKING

To confirm the booking, your credit card details are required. Until those details are lodged, the booking is not secure and the venue will be open to other bookings to another party. Your card details will be held securely and deleted after your event.

CANCELLATION POLICY

We appreciate that events might happen causing you to cancel and completely understand this. However, if little or no notice is given regarding inability to honour your booking, our restaurant will be unable to fill the space that we had held for you. Your credit card details are held as surety against your booking. In the event of a no-show or a cancellation within 24 hours of your booking, your card will be debited \$20 per person booked.

PAYMENT

Your event will need to be paid for in full before departing the venue on the day of the event, unless a prior arrangement has been made. **One payment only is to be made**, unless prior agreement is obtained from the venue. If payment is made by individual members of the party, a 5% service fee will be added to your bill. If paying by credit card, a 2% transaction fee may be added to your bill.

MENU AND GROUP NUMBERS

Group numbers and menu selections will need to be confirmed TWO days before the event. Casita Miro will charge for the number of guests confirmed, or the number of guests attending, whatever is the greater. While we will endeavor to serve the exact dishes and wines selected, please note that on rare occasions, items may need to be substituted without notice, due to availability of ingredients or vintage changes.

Please note that we are happy to cater for **special dietary requirements** and have beautiful vegan/vegetarian and gluten free alternative dishes. Please notify Casita Miro requirements **at the same time as confirming your numbers**. Extra dishes ordered in addition to your set menu due to un-notified special dietary requirements will be charged in addition to the set-menu price.

DRINKS

Beverages will be charged on consumption. Please note that the vintages and prices may change between now and your event. We have a full range of Miro Vineyard wines as well as non-alcoholic drinks and beer. We are fully licensed, therefore we do not accept any BYO arrangements.

HOST RESPONSIBILITY

We wish all your guests to have a great and memorable experience at Casita Miro. We take host responsibility extremely seriously. We will not serve intoxicated persons nor encourage excessive consumption of alcohol. We do not serve 'shots'. We also reserve the right to refuse any person service at any time and to exclude intoxicated guests from the premises if necessary. The new liquor legislation is very explicit about the standards of behavior expected of guests visiting licensed premises and as we are fiscally and legally liable to uphold the law. We will not make any exceptions to our responsibilities, whatsoever.

We would ask YOU to require a good standard of behavior from your guests as ambassadors for you.

HEALTH AND SAFETY

Casita Miro is located at the heart of Miro Vineyard, a working vineyard with an industrial winery site very close to the restaurant. Your guests are very welcome to enjoy the grounds of Casita Miro (the dining room, the Bond Bar, the olive grove, the entrance and the car-park), but are NOT permitted in the winery area.

Please ensure your children are well supervised. Children are not permitted in the mosaicked Bond Bar unsupervised by an adult at any time.

DAMAGE

Any damage caused by your guests is payable by you. Such amount is to be determined by the venue and is payable immediately upon demand.

SCHEDULE

Casita Miro allocates 2 hours for your dining experience. If you need more time than this, please let us know!

TRANSPORT

It is a good idea to book your transport before the day of your booking as sometimes the taxis and shuttles cannot keep up with demand. We recommend Waiheke Executive Transport - ph (09) 372 0088.

SMOKING

Casita Miro and its immediate environs are SMOKE-FREE. There is only one designated smoking area and that is in the carpark under the cork oak tree.

LOSS OR DAMAGE TO YOUR PROPERTY

Casita Miro accepts no liability for loss or damage to your property.